



BOG Fall Virtual General Assembly Program
Saturday, September 12, 2020 | 5:00 PM – 6:00 PM Eastern

5:00 PM – 5:02 PM: **Welcome and opening remarks (Spencer Payne, MD, BOG Chair)**

5:02 PM – 5:05 PM: **About the BOG (Troy Woodard, MD, Member-at-Large)**

5:05 PM – 5:07 PM: **BOG Awardee Recognition (Spencer Payne, MD)**

BOG Model Society Award
BOG Model Society Honorable Mention
BOG Practitioner Excellence Award
BOG Chairman's Awards

5:07 PM – 5:12 PM: **Coding and billing update (Lance Manning, MD, BOG Chair-elect)**

5:12 PM – 5:52 PM: **Navigating Difficult Conversations (Qualifies for CME)**

Keynote Speaker: Allison Linney, MBA, President/Founder, Allison Partners, LLC

Throughout our lives, we are often in the position of needing to give both positive and negative feedback to our colleagues, patients, family, and friends. This presentation will review how better to communicate effectively, navigate conflict, manage stress, and address disruptive behavior. This presentation will review the fundamentals of effective feedback and provide practical tools to help prepare for (or recover from) tough conversations.

Objectives:

- Identify ways to deliver meaningful positive and negative feedback to our colleagues, patients, family, and friends.
- Define how to provide constructive feedback, remain calm, and ultimately – how to have the courage to have the conversation.
- Review the fundamentals of effective feedback.
- Discuss practical tools for how to manage the stress difficult conversations can create.

5:52 PM – 5:55 PM: **Remarks on this year's Nominating Committee, election, and announcement of election results (Ken Yanagisawa, MD, BOG Immediate Past Chair)**

5:55 PM – 5:58 PM: **Introduction of new BOG Chair and new chair's remarks (Spencer Payne, MD and Lance Manning, MD)**

5:58 PM – 6:00 PM: **Closing remarks (Lance Manning, MD, BOG Chair)**